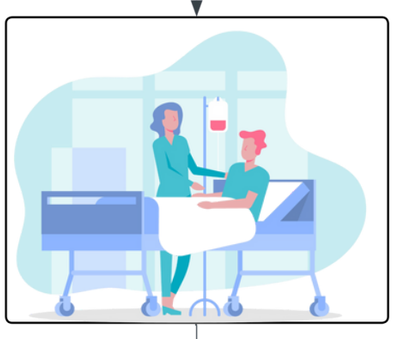
RMA Work Process

Patient Contacts RMA

Collect Patient Information

Locate the Nearest Hospital



The hospital begins treatment and informs RMA if additional coverage or GOP extension is required.

Hospital Treat the patient and inform RMA for additional coverage if any exceding the GOP

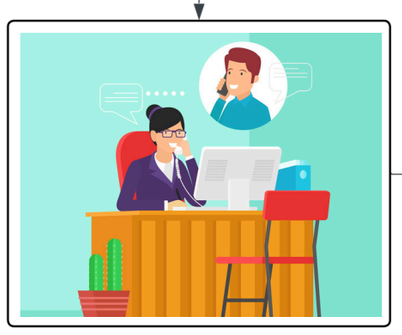
Patient Verification & Admission

Send Initial GOP & Verification Documents

Resend GOP to Hospit

After treatment, the hospital sends the final invoice, GOP, and medical reports to RMA.

RMA verifies all documents, processes the payment, and instructs the bank for remittance.



Payment Confirmation & Case Closure