



**ROY**   
**MEDICAL ASSISTANCE**  
worldwide healthcare solutions

# HEALTHCARE RISK MANAGEMENT COMPANY





# About Us

Founded in 2016, Roy Medical Assistance (RMA) is a trusted global healthcare risk management company dedicated to delivering quality and affordable care to travellers, expatriates, diplomats, students, and corporates. With over 10 years of experience and a presence in 25 countries, RMA has successfully managed 21,000+ medical cases through a strong network of 6,000+ preferred providers. Supported by a 24/7 multilingual assistance team, RMA ensures proactive, compassionate, and seamless healthcare support worldwide.



# Mission

- To be a trusted global partner in healthcare and cost management with transparency and integrity.
- To ensure quality medical care for every patient across borders.
- To deliver seamless operations in medical assistance, repatriation, emergency coordination, and claims management.
- To drive continuous improvement through innovation and high standards in healthcare administration.
- To serve with compassion, professionalism, and empathy, making healthcare accessible and reliable for all.



# Vision

- Building a worldwide network of trusted medical partnerships to redefine global healthcare standards.
- Expanding presence across all regions to ensure quality medical support and cost efficiency for everyone, anytime, anywhere.
- Combining technology, compassion, and collaboration to deliver seamless healthcare experiences.
- Strengthening international alliances and service infrastructure for continuous growth and innovation.
- Aiming to lead the global medical assistance industry with trust, reliability, and forward-thinking solutions

# Services

## Medical Assistance

- RMA delivers swift, world-class medical and emergency support across Asia and beyond.

## Emergency Help

- RMA provides swift, world-class medical and emergency support through its extensive network across Asia and beyond.

## Legal Formalities

- We offer 24/7 global legal support and emergency assistance from experienced lawyers, anytime, anywhere.

## Medical Repatriation & Evacuation

- We ensure safe and seamless global medical evacuation and repatriation during any emergency.

## Control Medical Expenses

- We provide global medical assistance with expert cost control, ensuring quality care at minimal expense.

## International TPA

- RMA is a leading global assistance and TPA company providing seamless, cost-effective support and care across Asia and beyond.

## Claims Assistance

- RMA provides 24/7 expert medical claims support, guiding clients through billing, insurance disputes, and policy resolution efficiently.

## Case Monitoring

- RMA's Case Monitoring Service provides continuous, personalized medical oversight and coordination for optimal patient care and peace of mind.

# Medical Assistance

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- 🚑 RMA provides world-class medical assistance when every second counts.
- 🌍 Services cover multiple countries across Asia and the Middle East.
- 🔗 Healthcare services are delivered efficiently and professionally.
- 🛡️ Ensuring clients' safety and well-being is the top priority.
- ✈️ RMA guarantees support and peace of mind wherever you travel.

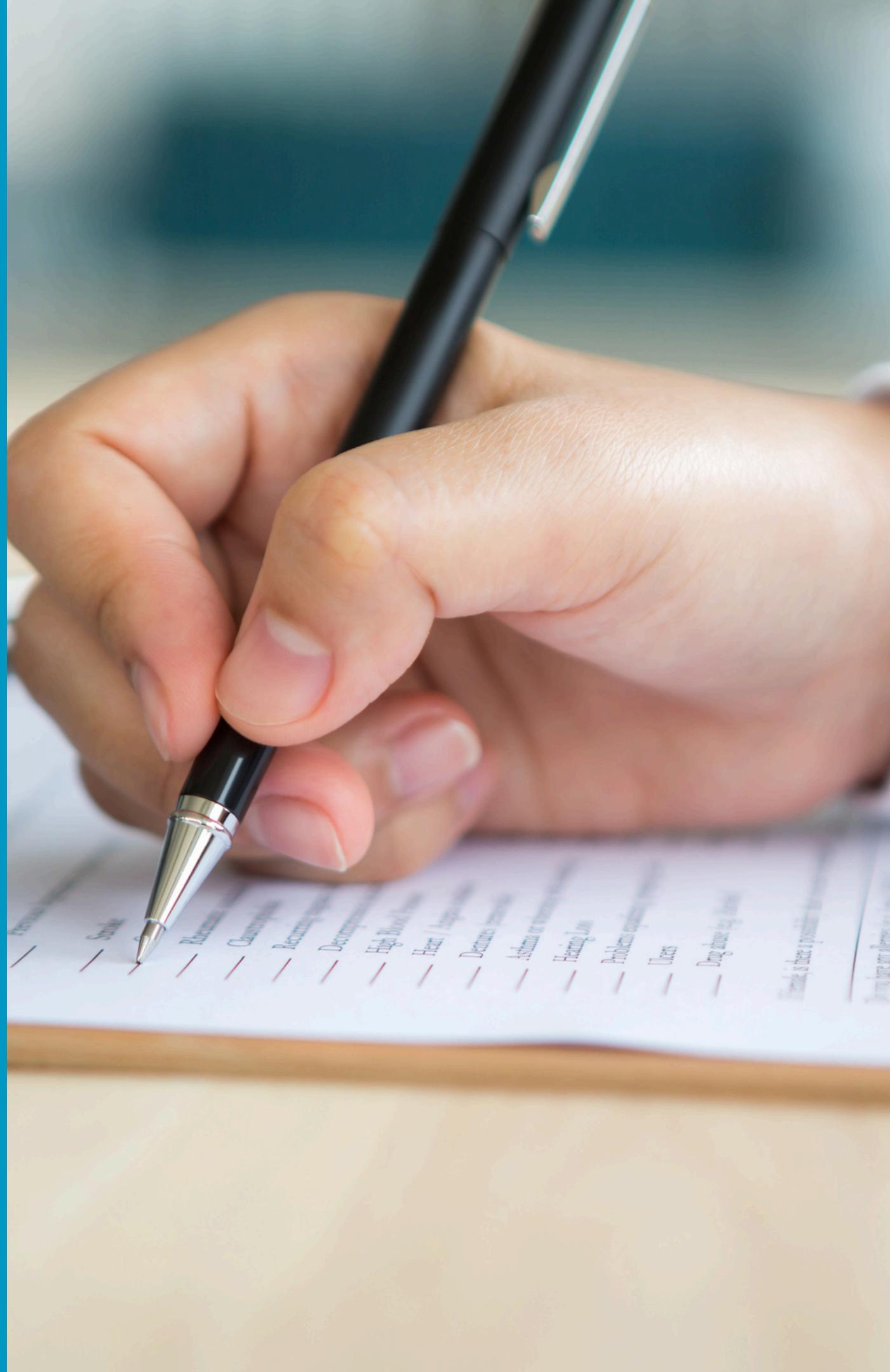




# Emergency Help

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- 📞 Access immediate support anytime, anywhere in the world.
- ⚠ Quick and efficient action in medical or travel emergencies.
- ❤ Personalized, empathetic assistance for every situation.
- 🌐 Trained team available in multiple languages for clear communication.
- 🤝 Seamless coordination with local hospitals, authorities, and services.



# Legal Formalities

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- 📞 Immediate access to legal experts anytime, anywhere.
- 🌐 Support for clients facing legal issues across different countries.
- ⚖️ Experienced lawyers offering trusted advice and representation.
- ⚠️ Quick response during urgent or unforeseen legal situations.
- 🔒 Professional guidance with complete discretion and trust.

# Medical Repatriation & Evacuation

- ulance Ensuring secure and comfortable transportation for patients in critical conditions.
- globe Evacuation and repatriation services available across international borders.
- doctor Skilled doctors, nurses, and paramedics accompany patients throughout the journey.
- needle Fully equipped air and ground ambulances with modern life-support systems.
- alarm Round-the-clock monitoring and logistics management for smooth transfer.



# Control Medical Expenses

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- 💰 Reducing medical expenses without compromising on care quality.
- 📊 Clients receive live cost updates for clear and informed decisions.
- 🤝 Direct hospital and clinic negotiations to secure best treatment rates.
- หมอ Specialists assess treatments to avoid unnecessary costs or misuse.
- 💻 Leveraging advanced tech for data management and cost control.



# International TPA

-  Serving clients across 13+ countries with an extensive international network.
-  Comprehensive support for tourists, corporates, insurers, and individuals.
-  Focused on personalized care and complete client satisfaction.
-  Delivering maximum value and savings without compromising quality.
-  Integrating global expertise with local efficiency for smooth service delivery.



# Claims Assistance

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- 📞 Round-the-clock guidance through every step of the claim process.
- ⌚ Ensuring claims are processed quickly and correctly within policy limits.
- 👩‍⚕️ Team of nurses, attorneys, and billing professionals managing claims efficiently.
- ⚖️ Helping clients resolve insurance disputes and manage complex bills.
- 🤝 Not-for-profit, client-first approach ensuring fairness and trust.

# Case Monitoring

- 🕒 24/7 monitoring of patient condition by expert medical professionals.
- 📋 Daily progress reports and detailed assessments by on-duty doctors.
- 👤 Each patient is assigned a personal operator for smooth coordination.
- 💬 Transparent updates for families, caregivers, and stakeholders.
- ⚡ Quick action and coordination to ensure best medical outcomes.



# Our Coverage Areas



	India
	China
	Nepal
	Thailand
	Qatar
	Cambodia
	Philippines
	Indonesia
	Vietnam
	Taiwan
	Malaysia
	Singapore
	Sri Lanka
	Maldives
	UAE
	Turkey
	Azerbaijan
	Hong Kong
	South Korea
	Myanmar
	Laos
	Japan
	Tanzania
	Kenya
	Bahrain

# Facts & Figures

6k

Providers  
Network

99%

Satisfied  
Customer

5k

Claims Handle  
Per Year

24 hr

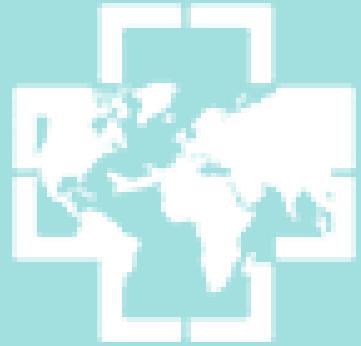
Tele  
Consultation

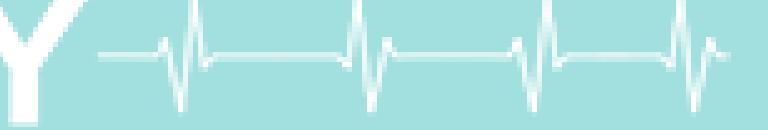


# Why Choose Us

- Healthcare Risk Management Expertise
- Medical Cost Optimization
- Medical Repatriation & Evacuation
- Global Payment Gateway
- Data Protection & Security
- 24/7 Global Coordination Center





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## Contact Us

### Address

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### Feel free to contact us

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# Thank You

