RMA WORK PROCESS

Patient in need of medical assistance calls Roy Medical Assistance

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Find the near by hospital and inform the hospital about patient

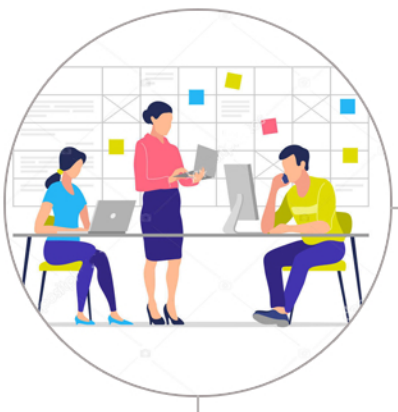
Ask Patient to visit with valid identity documents

Send Initial GOP and verification document to hospital

Hospital Treat the patient and inform RMAfor additional coverage if any exceding the GOP

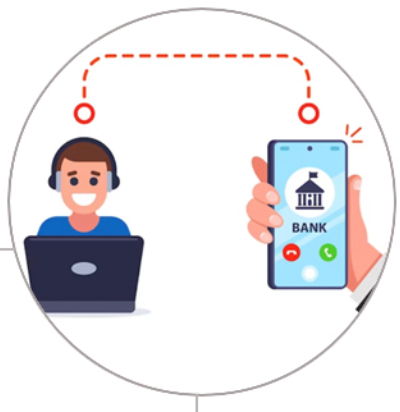
Resend GOP to Hospital

Hospital raise final Invoice on RMA & forward along with GOP & reports for payement



Final invoice to RMA team for remittance as agreed upon

Informe bank for Remittance



Payment information mailed and close the file