



**ROY**   
**MEDICAL ASSISTANCE**  
worldwide healthcare solutions



# INTERNATIONAL TPA MEDICAL & CLAIMS ASSISTANCE

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Square, MG Road, Gurugram  
Haryana -122001 (New Delhi NCR) India

## Welcome To Roy Medical Assistance

Roy Medical Assistance has been providing bespoke niche solutions around the India, China, Nepal, Thailand, Cambodia, Philippines, Indonesia, Vietnam, Singapore, Malaysia, Sri-Lanka, Maldives, UAE, Turkey, Azerbaijan, Hong Kong, Myanmar, South Korea and Laos for Travel Insurance, Health Insurance, motor Insurance and Home Insurance firms since a years. Our Well trained call center staff (medical experts, medical advisers and other professionals) 24hrs provide insured clients with medical, technical and information support all over the world. We render timely and efficient aid to the injured persons, guarantee the attentive approach towards every request and competent audit through all the services provided and all the invoice issued.

## Our Vision

Our international expansion never ends. We are always looking to grow and continue to improve our network, our medical partners, our contacts will become stronger.



## Our Values

Being a reliable, desired and transparent organization, we always function upon new opportunities and inspire others to seek innovative and sustainable solutions to assist clients in every step of the way. Our decisions and actions are made to exceed the needs and expectations of the customers.

## Sumit Gaurav - Director / Founder of RMA

Independently, founded and owned by Sumit Gaurav with Years of work experience in healthcare and medical Assistance.

He is actively involved and dedicated to delivering Quality and Affordable Healthcare to people around the world in best possible way.

He is working in association with all leading Hospitals in Asia and provides finest healthcare facilities. RMA has an impressive list of clients from all walks of life that put their trust in us to get the job done.



## Reasons To Choose Us

Multi-lingual Staff and monitors hospitalization.

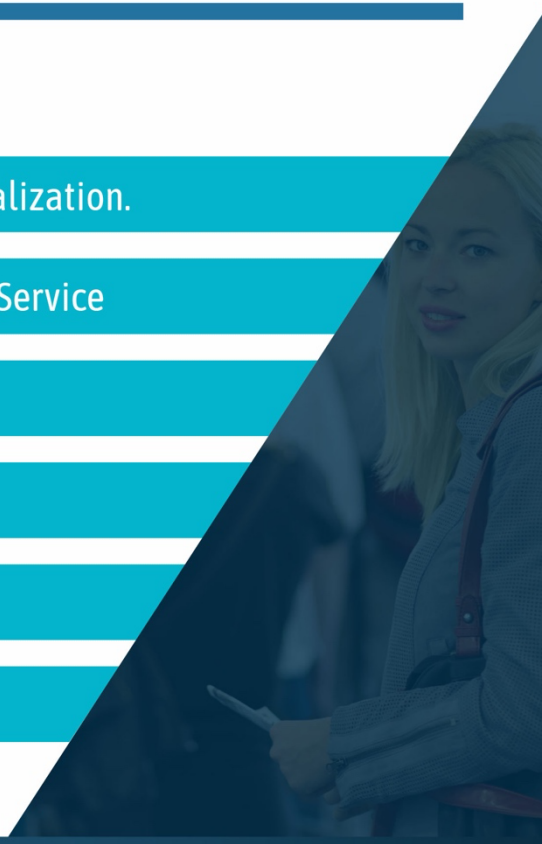
Superior travel and medical Assistance Service

Qualified and Experienced Doctors

World-Class Hospitals Network

Our Experts Operating 24/7

End-to-end Patient Care



## Our Team Members



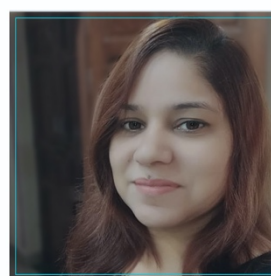
J. Bala Sundaram

### Chief Financial Officer

Mr. J. Bala Sundaram having 3 decades of financial and accounting experience in Healthcare Industry & primarily responsible for the financial and accounting operations of the company. This includes production of financial reports, maintaining an adequate system of accounting records and setting up a comprehensive set of controls and budgets designed to mitigate risk.

### IT Head

Mrs. Priyanka Panwar having 12 years of experience of handling all technology operations and evaluating them according to established goals. Responsible to analyze the business requirements of all departments to determine their technology needs. Formulate and establishing IT policies and systems to support the implementation of strategies.



Priyanka Panwar

## Our Facts & Figures

8+

Years  
of Experience

5K +

Providers  
Network

20+

Countries  
Covered

8K+

Cases  
Handled

10k+

Satisfied  
Customers

## Our Services



### Medical Assistance

Utilizing with an extensive network worldwide, RMA is the market leader and trend setting provider of medical assistance services across Asia.

### Claim Assistance

Our Claim professionals are caring, compassionate and ready to respond with knowledge and experience in order to resolve Individual claims efficiently.



### Control Medical Expense

The cost containment specialists work side-by-side with our medical and logistics teams to monitor, contain and control healthcare and transportation costs,.

### International TPA

Roy Medical Assistance TPA & multi-profile assistance company providing exceptional support for tourists, expatriates, corporations, insurance companies & individuals.





## Legal Formalities

Work highly qualified lawyers who have received legal formalities directly It Includes Preparation of documents for court hearing, Legal support and advice on arising matters and others.

## Emergency Assistance

With our Emergency Assistance program, our clients will have access to our Emergency assistance services when faced with an emergency whilst traveling.



With RMA Medical Assistance Cover you can protect yourself and medical expense also.



## Medical Evacuation & Repatriation

RMA provide Medical Evacuation/Repatriation services in case the insured member needs to be evacuated to the nearest qualified medical center, not necessarily to his home country.

## Case Monitoring Assistance

The Medical Team monitors and assess the patient's condition and progress throughout the period of hospital admission. We can arrange for transfer of a patient to a facility with superior medical facilities if requires.



## RMA Coverage Areas

India China Nepal Thailand Cambodia Philippines Indonesia Vietnam



Singapore Malaysia Sri-Lanka Maldives UAE Azerbaijan Turkey



Hong Kong Myanmar South Korea Laos





## CONTACT US

**ROY MEDICAL ASSISTANCE (OPC) PVT. LTD.**

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